

Managed Firewall

Comprehensive monitoring, reporting and consulting for Fortinet firewalls



- 24/7 system monitoring of firewall performance and threat attacks.
- Comprehensive monthly reports highlighting network, user behaviour and cyber risks.
- Optional monitoring of network, Wi-Fi, MFP, database and application performance.
- Quarterly or monthly vCIO engagements to evaluate and remediate identified risks.
- Monitoring of firewalls, access and connectivity.
- Policy changes on request verified by a SECOPS team.



Product Overview

The impact of a firewall breach could potentially result in a total shut down of your network, or worse, complete data loss and reputational damage of your company.

Implementing an effective firewall management strategy is not easy. The skills required are expensive and relatively scarce. This is where the majority of small-to-mid companies fall short.

Firewalls are installed, incremental changes are made over time, and eventually vulnerabilities

are exposed to cyber criminals. With over 380 000 new threats emerging daily, for many companies it's a matter of when, not if, they'll be attacked. Choosing a world-leading firewall solution from Qwerti is the first step to improving your security landscape.

Ensuring effective ongoing management of your firewall solution is the next step to effectively mitigating risk to your organisation.



Security Risks

Up to **50%** of bandwidth and staff productivity is **wasted** by employees on social media.



South Africa is in the **top 5 countries for cyber-attacks**, globally.

1 in 5 organisations have suffered a **security breach** due to an application related rule change.



Over 40% of all firewalls will be **incorrectly configured** at some point.

Up to **30%** of new firewall rule sets are **never tested** before they go live.



Almost 50% of all firewall rule sets are only audited annually, while **15%** are never audited.

Features and Benefits

Features	Benefits
Assessments	Every firewall engagement starts with an IT assessment by our IT Advisory Team where network, security, user, and Microsoft application risks are identified, and given recommended remediation.
Real-time Monitoring and Alerts	Real-time monitoring tools give a single view into the firewall and systems that may have an impact on performance, including access, connectivity, Wi-Fi MFP, database and application. A single pane of glass brings support time down from hours to minutes.
Managed Services	Management of firewalls starts with our monitoring desk, where issues are identified at source, and escalated to the correct senior engineer for remediation. In addition, day-to-day activities, including firmware updates to the latest stable version and policy changes, ensure the optimum performance of your firewall.
Configuration Management	Daily backups of the firewall configuration with a full audit of changes.
Reporting	Qwert delivers a comprehensive set of reports including Uptime, CPU and Memory, Web Usage, Network, User Behaviour and Cyber Risk as well as Application Risk, including all Microsoft SaaS products.
vCIO	We understand that most companies lack the skills to interpret the reports listed above and act accordingly. As a result, IT advisory engagements are conducted monthly or quarterly and include: Service Level reviews, technology performance, cyber risk assessments, strategy review, security risk analysis and service improvement recommendations.

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